

CSU HEALTH NETWORK

Requirements & Recommendations
for New Students



CSU HEALTH NETWORK
COLORADO STATE UNIVERSITY



Colorado State University

CSU Health Network supports Ram success through care for body and mind.

Medical Services | Counseling Services
Health Education and Prevention Services

(970) 491-7121
health.colostate.edu

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 = New Student Task to Complete

 = Helpful Information

CSU Health Network Services

Care for Body and Mind.

A healthy mind and body are essential elements on your college path and CSU Health Network is here to support you.

As an enrolled student, you have **full access** to a wide range of health and well-being services, **regardless of your health insurance plan.**

General Medical Services

- Primary Care
- Pharmacy
- Immunizations
- Laboratory
- Radiology
- Behavioral Health

Specialty Medical Services

- Allergy and Asthma
- Dental
- Men's Care
- Nutrition Consultation for Disordered Eating
- Optometry
- Physical Therapy
- Psychiatry
- Sports Medicine/Orthopedics
- Transgender Care
- Travel Medicine
- Women's Care

Counseling Services

- Groups and Workshops
- Brief Individual Therapy
- Multicultural Counseling Services
- Drugs, Alcohol and You (DAY) Programs
- Post-Hospitalization Support (iTEAM)
- Crisis Intervention
- Consultations with Colleagues/Parents/Friends

Health Education and Prevention Services

- Substance Abuse Prevention
- Mental Health Initiatives
- Peer Education (CREWS)
- Well-Being Initiatives
- Sexual Health Initiatives
- Tobacco Cessation

Business Services

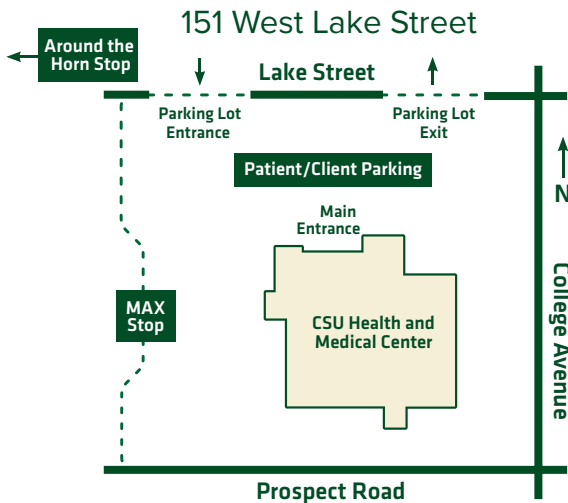
- Student Health Insurance
- Private Insurance Billing
- RamCare Supplement Program
- Medical Records

All Services Under One Roof

All CSU Health Network services are located on campus in the CSU Health and Medical Center, a state-of-the-art facility dedicated to student health and well-being.



CSU Health and Medical Center





Submit Immunization Records

DEADLINES:

Fall 2022: **August 22, 2022** | Spring 2023: **January 17, 2023**

WHAT: Colorado State University requires anyone who is enrolled for one or more classes at a college or university and who is physically present at the institution to meet the following requirements:

- **Measles, Mumps, and Rubella (MMR):** All students, except those born before 1957, must submit proof of **two (2) valid doses of MMR vaccine**. The first MMR dose cannot be counted if given earlier than four days before the student's first birthday, and the second dose must have been given at least 28 days after the first dose.

Alternatively, a student can submit laboratory proof of immunity. The laboratory test result(s) must show range of immunity. CSU Health Network will not accept documentation by a doctor or parent stating that a student had the disease(s).

- **Meningococcal (ACWY) Vaccine:** All students **living on campus in a residence hall** must provide proof of meningococcal (ACWY) vaccination **given within the last five (5) years**.
- **COVID-19 Vaccine:** CSU students are required to submit COVID-19 vaccine records or declare an exemption. Incoming first-year, transfer, and new graduate students can enter their COVID-19 vaccine information, including booster information, when you submit your required vaccine information on the Immunizations Requirement form in the Student Health Portal. For more information on the COVID-19 vaccination requirement, please visit **covid.colostate.edu**.

New students wishing to declare an exemption to the COVID-19 vaccine requirement can do so through the Immunizations Requirement form in the Student Health Portal.

Note: If students cannot verify their immunizations, they can be re-immunized or tested for immunity with an MMR titer blood test. Medical and nonmedical exemptions are allowed by law. For more information on MMR and Meningococcal (ACWY) vaccine exemptions, visit **health.colostate.edu/new-student-checklist/#immunizations**.

If you are unable to locate your records, Colorado students can check CIIS (Colorado Immunization Information System) public-facing portal at **https://ciis.state.co.us/public/Application/PublicPortal**.

Out of state students are encouraged to check their state immunization registry.

International students must have their immunization records translated into English. Visit **health.colostate.edu/new-student-checklist/#immunizations** to download a paper form.

HOW: Immunization records are submitted online through the CSU Student Health Portal at portal.health.colostate.edu. Make sure you have your official immunizations records in a digital format. Full instructions for completing the New Student Immunizations Requirement can be found by using the QR code on the right, or by visiting health.colostate.edu/new-student-checklist/#immunizations. Please allow 2-3 weeks for your records to process. To verify if your submitted records are compliant, log in to the CSU Student Health Portal at portal.health.colostate.edu.



IMPORTANT: If the requirement is not completed by the first day of classes of your first semester on campus, **a HOLD will be placed on your student account** that will prevent you from registering for classes for the following semester until the requirement is met.





Complete Health Forms

DEADLINES:

Fall 2022: August 22, 2022 | Spring 2023: January 17, 2023

WHAT: All incoming students must complete the following forms by the first day of classes:

- **Health History**
- **Tuberculosis Assessment**
- **Authorization for Treatment of a Minor** (for students under the age of 18)

HOW:

For **Health History**:

1. This is an online form that students should complete on the CSU Student Health Portal.
2. Log in at **portal.health.colostate.edu** with your CSU eName and password.
3. Click on “My Forms” in the navigation menu.
4. Click on “Complete Health History” under Form Name.
5. Enter your information and click the “Submit” button at the bottom of the screen. The completed information will be added to your electronic health record.

For **Tuberculosis Assessment**:

1. This is an online form that students must complete on the CSU Student Health Portal.
2. Log in at **portal.health.colostate.edu** with your CSU eName and password.
3. Click on “My Forms” in the navigation menu.
4. Click on “Tuberculosis Assessment” under Form Name.
5. Enter your information and click the “Submit” button at the bottom of the screen. The completed information will be added to your electronic health record.

For **Authorization for Treatment of a Minor** form:

1. This form applies only to students who will be under the age of 18 when they arrive at CSU. It is a paper form that parent(s) or legal guardian(s) must complete and submit.
2. Go to **health.colostate.edu/health-records** and click the link “Authorization for Treatment of a Minor” under the “For students under 18 years of age” section.
3. Download, print, and complete the form. Completed forms should be submitted in one of the following ways:

Mail to: CSUHN Medical Records
Campus Delivery 8031
Ft. Collins, CO 80523-8031

Scan and email to: csuhn_records@colostate.edu

Fax to: (970) 491-0226

4. The completed form will be added to the student’s electronic health record.





Health Insurance Requirement

DEADLINES:

Fall 2022: **September 7, 2022** | Spring 2023: **February 1, 2023**

All enrolled students have full access to services at CSU Health Network, regardless of their insurance plan.

FOR DOMESTIC STUDENTS

WHAT: Colorado State University requires all domestic students taking six or more resident instruction credits to carry health insurance as a way of protecting your educational investment. You must meet the health insurance requirement your first semester at CSU and every fall semester thereafter.

HOW:

1. If you are considering an individual/family/employer/government plan to meet the health insurance requirement, we encourage you to do the following:
 - Ensure your plan meets CSU, state, and federal guidelines for health insurance coverage. More information at health.colostate.edu/health-insurance-requirement
 - Contact your insurance carrier in advance to see how your plan will cover visits to CSU Health Network. Use the following information:
 - CSU Health Network Tax ID#: 846000545
 - CSU Health Network NPI#: 1528156437
2. Go to health.colostate.edu/insurancerequirement to access the secure online health insurance waiver and enrollment portal. You can access the secure online portal 3-4 business days after you register for six or more resident instruction credits.
3. Login with your CSU student ID number, name and date of birth.
4. Choose one of the following options and submit the form:
 - **WAIVE** the CSU Student Health Insurance Plan (SHIP) by providing proof of a comparable individual/employer/government health insurance plan. Enter the requested information from your health insurance card and the plan subscriber's date of birth in the secure online form. Your waiver application will be audited with your insurance carrier to ensure the coverage is active and meets CSU, state, and federal requirements. Your waiver application is not complete until you receive an approval notification via email.

OR

 - **ENROLL** in the CSU-sponsored Student Health Insurance Plan (SHIP) by indicating your interest in the secure online form. **Do not wait.** To ensure that you have access to your insurance benefits when plan coverage begins, you **MUST** enroll at least three weeks prior to the start of classes. For more information about SHIP, visit health.colostate.edu/student-health-insurance

IMPORTANT: If you do not take action to **WAIVE** or **ENROLL** by the deadline, your student account will be charged for the cost of enrollment in the CSU Student Health Insurance Plan (SHIP). **There will be no refunds or reversals after the deadline.** Students will be notified by email if there are changes to this requirement.

HEALTH INSURANCE REQUIREMENT FOR INTERNATIONAL STUDENTS

WHAT: Colorado State University requires all international students enrolled at any level to carry health insurance as a way of protecting your educational investment.

HOW: International students are automatically enrolled in the CSU-sponsored Student Health Insurance Plan (SHIP). If you have other health insurance coverage (an employer/individual health insurance plan), go to health.colostate.edu/international-student-health-insurance-waiver to download and submit a waiver application form.



RamCare Supplement Program

DEADLINES:

Fall 2022: September 7, 2022 | Spring 2023: February 1, 2023

WHAT: Specifically designed for students who have private health insurance coverage, the RamCare Supplement Program is an inexpensive way to help cover out-of-pocket expenses for medical services provided by CSU Health Network.

- RamCare is a CSU program and not a health insurance plan.
- RamCare will help pay balances remaining after your claim has been processed by your primary health insurance plan.
- RamCare only applies to services provided by CSU Health Network.

Coverage includes:

- **Up to \$1,500 per semester** for student out-of-pocket expenses that would otherwise be payable at the time of service, including co-pays, deductible, and co-insurance charges for CSU Health Network services.
- **Up to \$200 per semester** toward prescription drug costs at CSU Health Network Pharmacy.
- **Up to \$50 per semester** in “flex dollars” to be used toward non-covered services within CSU Health Network, such as dental services and optometry services (including contact lenses).

COST: \$125 per semester, billed directly to the student account

HOW: Enroll online at health.colostate.edu/ramcare

Note: *Financial aid assistance may be available to pay for the RamCare Supplement Program for students who qualify. Contact the Office of Financial Aid for more information.*





Complete Required Online Modules: AlcoholEdu and Sexual Assault Prevention

DEADLINES:

Fall 2022: **August 22, 2022** | Spring 2023: **January 17, 2023**

AlcoholEdu

WHAT: This online course will help you make well-informed decisions about alcohol and other substances and prepare you to help in potentially risky situations, regardless if you choose to use.

WHO: REQUIRED for all incoming undergraduate students under the age of 23, including first-year, transfer and international students (Exceptions: distance learners not physically present on CSU campus)

Sexual Assault Prevention

WHAT: This online course focuses on issues associated with stalking, interpersonal violence, and sexual assault. It helps you learn about consent, how to help a friend and how to safely intervene in a potentially dangerous situation.

WHO: REQUIRED for all incoming students, including first-year, transfer, online, international and graduate students

HOW: You can **access the program directly through your RAMweb account**. You will also receive an email to your CSU email address alerting you that the module is open. The email will include detailed instructions on how to complete each module.

AlcoholEdu will take approximately two hours to complete.

Sexual Assault Prevention will take approximately one hour to complete.

All survey responses are confidential. CSU only receives information about the student body as a whole and will never see individual responses.

IMPORTANT: If the requirement is not completed by the deadline, a **HOLD will be placed** on your student account that will prevent you from registering for classes the following semester until the requirement is met.

Questions about the AlcoholEdu or Sexual Assault Prevention requirements?
Email alcoholedu@colostate.edu and include your name and student ID # in your email.



Complete Canvas Financial Wellness Online Module

DEADLINES:

Fall 2022: August 22, 2022 | Spring 2023: January 17, 2023

WHAT: Finances are one of the top stressors for CSU students and college students nationally. The Canvas Financial Wellness online module will boost your financial know-how and help you learn to manage your money in college and beyond. While not required, all incoming students are encouraged to complete the program. Some topics include understanding student loan debt, using credit cards responsibly, sticking to a budget, and planning for your financial future.

HOW: The online course will be available 35 days prior to the beginning of the semester. You can access the program directly through your RAMweb account. Students will also receive an email to their CSU email address alerting them that the program is open. The email will include detailed instructions on how to complete the program. The course will take approximately 45 minutes to complete.



Create a YOU@CSU Profile

WHAT: YOU@CSU is an online student success portal that connects you to personalized on-campus and online resources to help you make the most of your college experience.

HOW: Access YOU@CSU through your RAMweb account and create your profile by the first day of classes.

YOU@CSU prioritizes student privacy. The information you enter and your activity on the site remains confidential. The more honest you are, the more helpful the information will be to you. Visit you.colostate.edu to get started or access the tool directly through RAMweb.

Helpful Information for New Students

Establishing Care with CSU Health Network

Do you have an existing medical or mental health condition or concern? Your access to CSU Health Network begins the week before classes start.

Call **(970) 491-7121** to make a transfer of care appointment for move-in week or the first week of classes. Visit health.colostate.edu for more information about our services, including how to transfer your medical records.

Upload Your Insurance Cards

To help with the check-in and billing process, all students should upload photos of your health insurance card (front and back) to the CSU Student Health Portal at the beginning of the semester. Log in to <https://portal.health.colostate.edu> and click on “Document Upload.” In the Document Type drop-down menu, select “Insurance Card,” select the photo of the front of your card using the “Browse” button, and hit “Save.” Follow these steps again to upload the photo of the back of your card. If you have issues, please email csuhn_billing@colostate.edu.

NOTE: Submitting a scanned copy of your health insurance card through the Student Health Portal does NOT qualify as a waiver application for the annual CSU Health Insurance Requirement. A separate waiver application must be submitted. To complete the annual health insurance requirement, go to <https://health.colostate.edu/insurance-requirement>

Privacy and Confidentiality

CSU Health Network is dedicated to providing quality care to students in a safe and confidential setting. HIPAA is a federal law that carefully protects private health information of patients and clients. Both HIPAA and the ethics of the provider/patient/client relationship guard each student’s privacy. CSU Health Network cannot release any eligible student’s information (including appointment history, diagnosis, test results and billing information) without the student’s consent, even to parents, except in the event of a life-threatening situation, to coordinate care with another provider, or when required by law. Learn more about HIPAA, privacy and confidentiality at

health.colostate.edu/privacy-confidentiality-HIPAA or call the Medical Records department at (970) 491-7509.

After-Hours and Emergency Care

When CSU Health Network is closed (evenings, weekends, or holidays), students can seek care through 24/7 telephone assistance or at a local urgent care or emergency services provider.

Visit health.colostate.edu/after-hours-emergency-care for details about the After-Hours Nurse Helpline, Mental Health Crisis Intervention Line, and urgent care and emergency services options close to campus.

Filling Prescriptions at CSU Health Network

Do you have an existing or new prescription that you would like to have filled at the on-campus CSU Health Network Pharmacy? We recommend that you have your local provider send a new electronic prescription order directly to us. Visit health.colostate.edu/pharmacy and follow the instructions in the “First-Time or One-Time Prescriptions” section under the “Using the CSU Health Network Pharmacy” heading. Following this process can limit delays in receiving your prescription at peak times of the year, such as the beginning of the semester. Call (970) 491-1402 for more information.



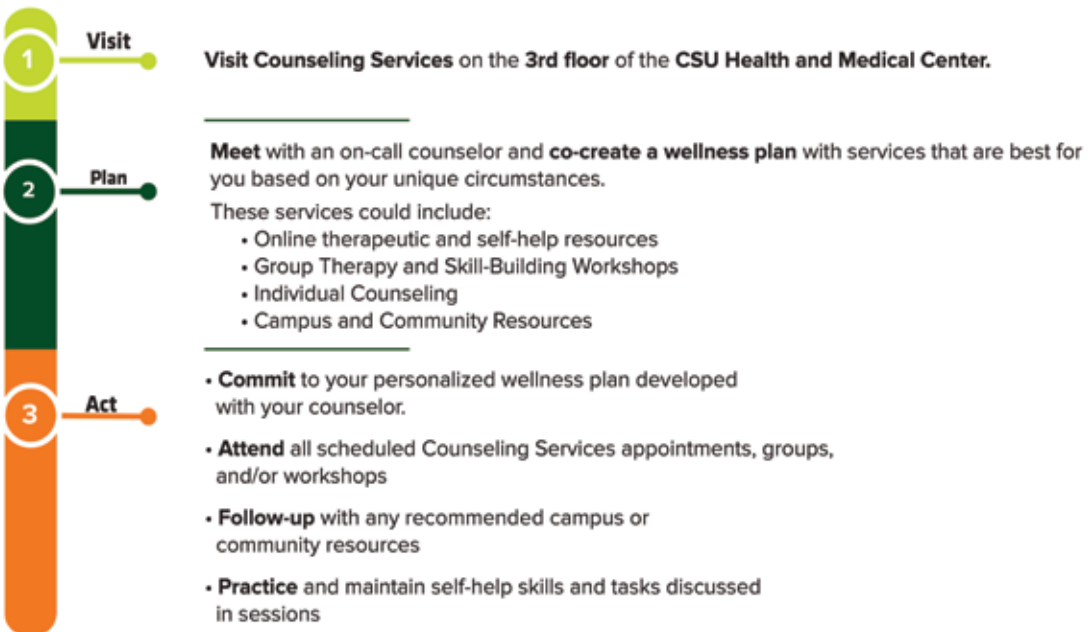
Mental Health Support Resources

A portion of your student fees (approximately \$53 per student per semester) helps pay for a wide range of mental health support resources at CSU Health Network, including crisis services, groups, workshops, and brief individual therapy.

Visit health.colostate.edu/mental-health-resources to learn more about available resources. To access Counseling Services, visit us on the 3rd floor of the CSU Health and Medical Center and we will work together to identify which services are best for you.

Visit health.colostate.edu/make-a-counseling-appointment for more information and to learn what to expect at a Counseling Services appointment.

3 Steps to Accessing Counseling Services



Connect with us!

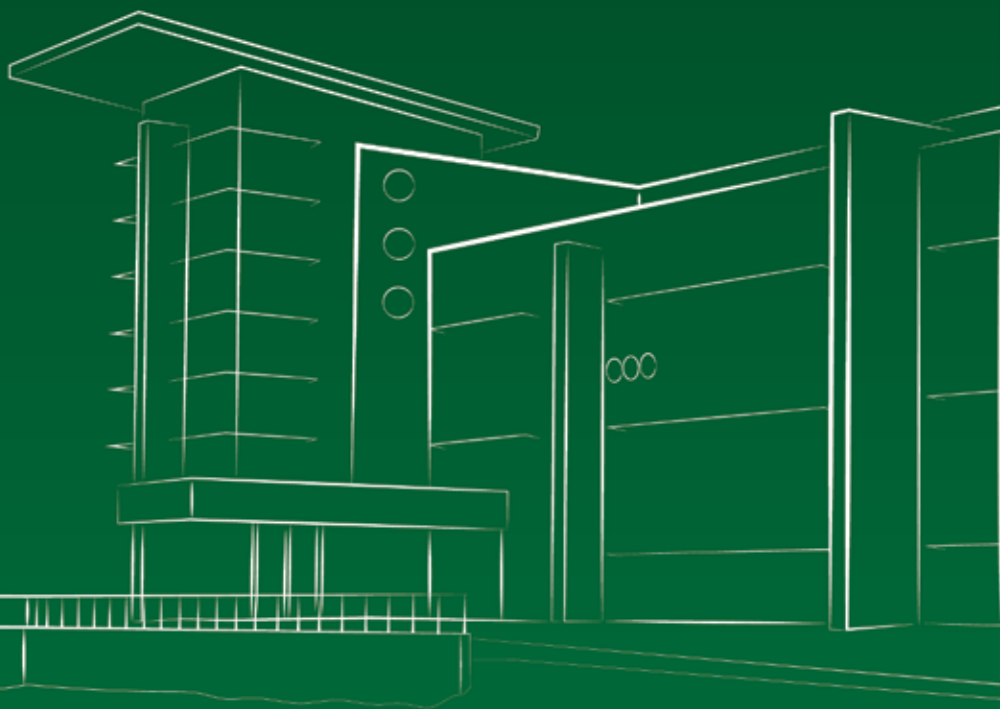
@CSUHealthNetwork



Reach us at:

970-491-7121

health.colostate.edu



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