

By The Numbers - FY 2021

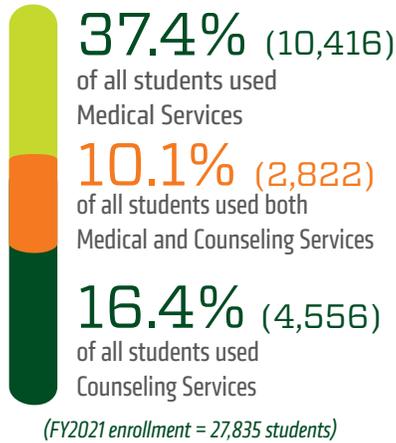
(July 1, 2020 - June 30, 2021)



CSU HEALTH NETWORK
COLORADO STATE UNIVERSITY



Every aspect of CSU Health Network was impacted by the ongoing COVID-19 pandemic. Throughout FY21, CSUHN continued to serve a critically important role in the university's pandemic response by providing university-wide leadership, in-person and telehealth services, outreach to support student health and well-being, and innovative solutions related to COVID-19 testing and vaccination. **See Page 2 for a summary of CSUHN's contributions to the pandemic response.**



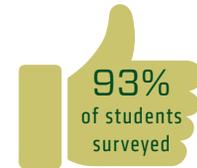
12,150

students used services at CSU Health Network

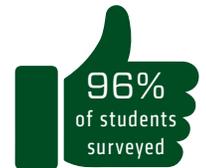
97,196

total student encounters

8.0 average encounters per student



were satisfied with CSU Health Network services



would return to CSU Health Network for future services



Thousands of students received care and outreach through telehealth in FY21

Medical Services



31,243 primary care encounters



30,212 prescriptions filled



18,287 laboratory tests



8,661 psychiatry encounters



8,660 immunizations, allergy & asthma encounters



5,241 women's & transgender care encounters



4,564 physical therapy & orthopedics encounters



1,418 optometry encounters



1,104 dental encounters



887 radiology exams

Counseling Services



4,233 students served



19,932 individual and partner appointments



4,593 group and workshop appointments

Specialty Services



565 students served in Drugs, Alcohol, and You (DAY) programs (1,781 appointments)



118 student intakes post-hospitalization support (iTEAM)



4,110 drop-in crisis appointments



222 drop-in Multicultural Counseling appointments

Health Education & Prevention Services (HEPS)

37,609 logins to *YOU@CSU* student success portal

911,921 page views on *CSU Health Network website*: health.colostate.edu

7,355 higher-risk students received the *Interactive Screening Program (ISP)* email with brief mental health assessment

Promoted the *Well-Being in Academic Environments Toolkit*, *student support resources*, and *Health Coping Campaign*

378 participants in *Community Care for High Stress* and *Trauma Trainings*

2,310 students served through *HEPS/CREWS Peer Education outreach*

612 *SilverCloud Health* online therapy module sessions on topics including anxiety, depression, sleep, and stress

262 users of the loneliness prevention app *Nod*

5,854 new students completed the *AlcoholEdu* online module, and 8,904 completed the *Sexual Assault Prevention* online module, and

900 completed the *Achieve Financial Wellness* online module

Student Insurance



4,631 students enrolled in Student Health Insurance Plan



1,160 students enrolled in RamCare Supplement Program

Staff Profile

274 total employees

185 FTEs (full-time equivalents)

68

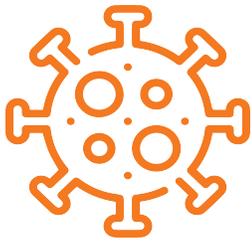
student leaders affiliated with Student Health Advisory Council (SHAC), Creating Respect and Educating Wellness for and by Students (CREWS), Active Minds, Ram Recovery, and other programs

For more information about CSU Health Network's current operations, please visit health.colostate.edu





COVID-19 PANDEMIC RESPONSE



Every aspect of CSU Health Network was impacted by the ongoing COVID-19 pandemic. Throughout FY21, CSUHN continued to serve a critically important role in the university's pandemic response by providing university-wide leadership, in-person and telehealth services, outreach to support student health and well-being, and innovative solutions related to COVID-19 testing and vaccination.

Leadership: Executive Director Lori Lynn continued to serve as co-chair of CSU Pandemic Preparedness Team, reporting directly to CSU President Joyce McConnell.

In-person services: Medical services, reception, facilities, and other departments continued to provide essential in-person services.

Telehealth services: Counseling, Psychiatry, and HEPS were on the front lines of responding to the mental health impacts of the pandemic by providing high-quality, accessible telehealth services and online outreach.

On-campus testing: Medical and Laboratory leadership provided oversight for the CSU Veterinary Teaching Hospital to increase community testing capacity. All on-campus nasal swab testing operations and processing moved to CSU Health Network in May 2021.

COVID-19 vaccines: Immunizations and Medical staff administered hundreds of COVID-19 vaccines to CSU students, faculty, and staff at on-campus vaccination clinics.

Vaccine requirement portal: IT developed and implemented a new system for all students to submit their COVID-19 vaccine records or claim an exemption to comply with CSU vaccine mandate.

Communications: Staff led creation and implementation of nationally recognized social norming campaign to encourage students to follow public health guidelines and also served in a critical support role for university public health communications.

Online tools: Additional resources were developed to provide opportunities for students to access support 24/7, including enhanced content on YOU@CSU, SilverCloud online therapy modules and coaching, and a loneliness prevention app called Nod.

Multicultural Counseling Services: Counseling expanded mental health services to better serve students with historically marginalized identities who have been disproportionately impacted by the pandemic.

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