



16,542
students used services
at CSU Health Network

103,552
total student encounters

6.3 average encounters
per student served

50.9% (14,601)
of all students used
Medical Services

14.4% (4,413)
of all students used both
Medical and Counseling Services

21.2% (6,084)
of all students used
Counseling Services
(FY2019 enrollment = 28,679)

88%
of students surveyed
are highly satisfied
with services received

93%
of students surveyed
felt carefully listened
to by their provider

In the last 5 years:
34% increase in students served by
Counseling Services and **13% increase** in
students served by Psychiatry Services
compared to **6% increase** in CSU resident
instruction enrollment.

Medical Services

47,468 prescriptions filled	31,521 laboratory tests	14,960 general medical encounters	11,980 acute care encounters	8,757 psychiatry encounters	8,271 women's & gender care encounters	7,622 immunizations allergy & asthma encounters	7,574 physical therapy, orthopedics & massage encounters	1,955 radiology exams	1,889 optometry encounters	1,230 dental encounters	319 nutrition care for disordered eating encounters

Counseling Services

5,589 students served (includes individuals, couples, groups and workshops)	29,629 appointments	1,021 Drugs, Alcohol and You (DAY) program students served (3,284 appointments)	197 Post-Hospitalization Support (ITEAM) student intakes	5,588 appointments (behavioral health, after- hours/emergency counselor, office or phone screening)

Student Insurance

5,468 students enrolled in CSU Student Health Insurance Plan (SHIP)	1,183 students enrolled in RamCare Supplement Program

Health Education and Prevention Services (HEPS)

48,465 logins to YOU@CSU student success portal. 53% increase from FY18.	4,099 served through mental health, resiliency and well-being outreach, including Notice and Respond suicide prevention trainings.	10,789 students reached through CREWS peer education programming.
5,243 incoming first-year students participated in psychosocial mindset intervention during Ram Orientation known to cultivate persistence and retention.	7,008 new students completed AlcoholEdu online module.	648 STI tests were provided during the Get Yourself Tested (GYT) campaign. 19% increase from FY18.
CSU implemented a tobacco-free campus policy, known to reduce secondhand smoke/vape exposure and to support quitting, reducing use, and never starting.	7,079 students completed Understanding Sexual Assault for Undergraduates online module.	Implemented Rams Fail Forward campaign to normalize, learn from and recover from failure.
	3,671 completed Transit Financial Wellness online module.	191 Spiritual Care appointments. 41% increase from FY18.
	47,199 condoms distributed.	

Staff Profile

Students:
39 employees
10.5 FTEs

HEPS:
11 employees
9.5 FTEs

Admin & Business Services:
53 employees
45 FTEs

Medical:
99 employees
66 FTEs

281
total employees

190.5
FTEs

Counseling:
79 employees
59.5 FTEs

54 student leaders involved in Student Health Advisory Council (SHAC), Creating Respect and Educating Wellness for and by Students (CREWS), Active Minds, and other programs.